

HAUSVAC

Extended Warranty Agreement

Version 1.5, approved July 21, 2026 · HausVac

HAUSVAC EXTENDED WARRANTY AGREEMENT

Parties. HausVac ("we," "us") and the purchaser named on the attached proposal or invoice ("you"), for the HausVac-installed central vacuum system at the covered address ("the covered system"). HausVac is a trade name of East End Centro-Vac, Inc.

1. The plan you purchased

Plan	Price*	Coverage period
Extend +2	\$399	Years 3–4 after installation (4 years total)
Extend +3	\$599	Years 3–5 after installation (5 years total)
Extend +5	\$899	Years 3–7 after installation (7 years total)

*Prices are per power unit, before applicable sales tax. **Multi-unit homes:** each additional power unit after the first is covered at **50% off** the listed plan price (all units on the same plan and coverage dates).*

Existing-system purchases. For a covered system whose free two-year warranty is still in effect, the extension simply appends to it: your purchased years begin when the free coverage ends. For a system whose free warranty has expired, coverage begins on the **coverage-effective date** (the date your payment clears) and runs the purchased number of additional years from that date. **No inspection is required to enroll**, and coverage is **full from day one: parts and labor, with no waiting period**.

2. What the extension covers

Exactly what the Two-Year Limited Warranty covers: repair or replacement of any part of the covered system that fails due to equipment defect or HausVac installation workmanship, **with parts and labor, no service-call fee, and no deductible**, for your full coverage period. All exclusions in the Two-Year Limited Warranty apply (consumables, clogs, misuse, outside causes, third-party work, and the rest).

How we make it right. For any covered failure we will, at our option, repair the affected part, replace it with one of equal or better specification, or pay you cash in lieu of replacement. Any cash

payment will not exceed the current price of a replacement power unit of comparable specification plus our standard installation labor.

In-wall tubing. Our promise is a working system, not preservation of the original tubing route: where in-wall or otherwise concealed tubing is involved, we may restore full function by rerouting or installing new tubing along an accessible path. If a covered repair requires opening a finished wall, ceiling, or floor, we will make and close the rough opening; matching or restoring paint, wallpaper, or other finishes is not included.

If we can't fix it. If a covered failure cannot be resolved by repair, replacement, rerouting, or reasonable access, our entire remaining obligation under this plan is to refund the full plan price you paid for the affected power unit. That refund ends this plan's coverage for that power unit; coverage for any other power unit on the plan continues.

3. When coverage starts (new installs)

Your plan is **pending**, not yet active, until both are true: (a) your system's installation is complete, and (b) your warranty invoice is paid. Coverage dates then lock in and your Warranty Certificate is emailed to you. If your installation project is cancelled for any reason, your warranty payment is **refunded in full, automatically**.

4. No-fault-found visits

If you request warranty service and our technician finds no covered defect (the problem is a clog, a full bag or canister, a consumable, or another excluded item), the visit is chargeable at our standard on-site service call fee, disclosed before booking. **You will never be surprised by a bill:** if a claim is denied, you hear the specific reason and the exact price before any chargeable work is done or invoice is issued, whether when you book, from our technician on site, or by a call from our office. You then choose how to proceed.

5. Claims

Contact the HausVac office by phone, text, or email; there are no claim forms. Full contact details are in the "How to request service" section of the Two-Year Limited Warranty terms, which accompany this agreement. We confirm coverage, book the visit, and handle everything else. Covered visits produce an invoice showing the real value of the work performed and **\$0.00 due**.

6. Cancellation and refunds

- **Within 30 days of purchase:** cancel for any reason and receive a **full refund**, provided no claim has been filed. Your statutory cancellation rights below are unaffected.
- **After 30 days:** the plan is non-refundable.

- **Cancelled installations:** always refunded in full, no time limit.
- **Three-business-day cancellation right:** New York law gives you an unconditional right to cancel within three business days when a sale is personally solicited away from the seller's place of business. **HausVac honors this three-day right on every warranty purchase, regardless of how or where you accepted.** The Notice of Cancellation below is part of this agreement and accompanies every sale: two completed copies with in-person acceptances, and a completed copy attached to the contract PDF for electronic acceptances.

7. Not transferable

This plan covers the original purchaser at the covered address. It does not transfer to a new owner or occupant if the property is sold, and it ends when you no longer own or occupy the covered address. No refund is due upon sale of the property (other than within the 30-day window above).

8. Continuity

The obligations of this agreement bind HausVac and any successor to its business. If HausVac's business is sold or reorganized, your coverage continues unchanged.

9. Term and end of coverage

Coverage ends on the end date printed on your Warranty Certificate. Near expiry we may contact you with renewal or maintenance options; nothing renews automatically and you will never be charged without your explicit purchase.

10. General

This agreement, your proposal/invoice, your Warranty Certificate, and the Two-Year Limited Warranty terms are the entire agreement. This agreement gives you specific legal rights, and you may also have other rights that vary from state to state. Nothing in it limits any implied warranty or any rights you have under New York law, or any manufacturer's warranty on your equipment.

Acceptance. You accept this agreement at enrollment (electronic click-acceptance is recorded with the date and the accepting party) or by signing below when accepted in person. The full text of this agreement and of the Two-Year Limited Warranty terms is available for your review before you accept, and at hausvac.com. For every sale, HausVac also informs you orally of your three-business-day cancellation right at the time of purchase.

NOTICE OF CANCELLATION

Provided with every warranty sale, per NY Personal Property Law § 428. The seller — never the buyer — completes every blank below (transaction date, seller address, third-business-day deadline) before delivery. The entire notice renders in not less than 10-point bold type, in two easily-detachable completed copies for in-person acceptances, and as a completed page of the contract PDF for electronic acceptances.

(enter date of transaction) _____ (Date)

YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS FROM THE ABOVE DATE.

IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE CONTRACT OR SALE, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS CONTRACT OR SALE; OR YOU MAY, IF YOU WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE SELLER'S EXPENSE AND RISK.

IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER AND THE SELLER DOES NOT PICK THEM UP WITHIN TWENTY DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM, TO HausVac, AT P.O. Box 412, Hampton Bays, NY 11946 (address of seller's place of business) NOT LATER THAN MIDNIGHT OF _____ (Date).

I HEREBY CANCEL THIS TRANSACTION.

(Date) _____ (Buyer's signature)

The contract face for in-home acceptances also carries, near the signature/acceptance space, in not less than 10-point bold type:

YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION.

SEE THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT.

HausVac · P.O. Box 412, Hampton Bays, NY 11946 · (631) 283-4917 · info@hausvac.com · hausvac.com/warranty · HausVac is a trade name of East End Centro-Vac, Inc.