

HAUSVAC

Two-Year Limited Warranty

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HAUSVAC TWO-YEAR LIMITED WARRANTY

Who gives this warranty. HausVac ("we," "us"), the company that installed your central vacuum system. HausVac is a trade name of East End Centro-Vac, Inc.

Who is covered. The original purchaser of the installation, for the system at the installation address shown on your proposal or invoice ("the covered system"). Where the installation was purchased by a builder or contractor for a residence, coverage runs to the first resident owner of the home at the installation address. This warranty is not otherwise transferable and does not extend to a subsequent owner or occupant of the property.

What is covered. For **two (2) years from the date your installation is completed**, we will repair or, at our option, replace any part of the covered system that fails because of a defect in the equipment we supplied or in our installation workmanship. **Parts and labor are included, with no service-call fee** for covered repairs.

What is not covered:

1. **Consumable and wear items:** vacuum bags, filters, brush rolls, belts, hose socks, and similar items that wear out with normal use.
2. **Hoses, wands, and cleaning attachments** damaged by use, abuse, or ordinary wear (manufacturer defects in these items within the two years are covered).
3. **Clogs and blockages**, full bags or dirt canisters, and problems resolved by routine emptying, cleaning, or filter replacement.
4. Damage from **misuse, abuse, neglect, or accident**, including vacuuming water, construction debris, drywall dust, or ash.
5. Damage from causes **outside the system**: electrical surges, lightning, fire, flood, water intrusion, pests, renovation or construction work, or alteration of the home.
6. **Damage caused by third-party work.** Using another company to service your system does not void this warranty. We may deny coverage for a defect or damage that we can show was caused by repairs, modifications, or relocations performed by someone other than HausVac.

7. Systems or components **not installed or supplied by HausVac.**
8. Cosmetic issues that do not affect function.

Diagnostic visits with no covered fault. If you request warranty service and our technician finds no covered defect (for example, the problem is a clog, a full bag, or an item listed above), the visit is chargeable at our standard on-site service call fee, which we will tell you before booking the visit. You will never be surprised by a bill: if a visit turns out not to be covered, you will hear the specific reason and the exact price before any chargeable work is done or invoice is issued, whether when you book, from our technician on site, or by a call from our office. You then choose how to proceed.

How to request service. Contact HausVac's office. A phone call, text, or email is all it takes; there are no claim forms. The office is responsible for warranty performance:

HausVac
P.O. Box 412, Hampton Bays, NY 11946
(631) 283-4917 · info@hausvac.com

We will confirm coverage, schedule the visit, and tell you in advance if anything about your request falls outside coverage.

Our commitment if we can't fix it. If a covered defect cannot be repaired after a reasonable number of attempts, we will replace the affected component with one of equal or better specification. Where in-wall or otherwise concealed tubing is involved, we may restore full system function by rerouting or installing new tubing along an accessible path — our promise is a working system, not preservation of the original routing. If a covered repair requires opening a finished wall, ceiling, or floor, we will make and close the rough opening; matching or restoring paint, wallpaper, or other finishes is not included.

Continuity. The obligations of this warranty bind HausVac and any successor to its business.

Your other rights. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is in addition to, and does not limit, any rights you have under New York law or any manufacturer's warranty covering your equipment (manufacturer part warranties often extend beyond our two years).

Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages; nothing in this warranty limits any implied warranty or excludes any damages except to the extent permitted by applicable law.

Extended coverage available. Coverage beyond two years is available for purchase; see the HausVac Extended Warranty (Extension Rider). Contact the office to enroll.

HausVac · P.O. Box 412, Hampton Bays, NY 11946 · (631) 283-4917 · info@hausvac.com · hausvac.com/warranty · HausVac is a trade name of East End Centro-Vac, Inc.